

# HOMEOWNER ASSISTANCE

Warranty Information | Care & Maintenance



all about you.



**DURABUILT**<sup>™</sup>  
WINDOWS & DOORS

## WARRANTY OVERVIEW

### Lifetime Warranty†

- PVC Extrusions – White & Beige
- Operating Hardware & Locking Mechanisms

### Twenty Year Warranty†

- Sliding Patio Door Systems
- Glass Sealed Units

### Ten Year Warranty†

- Painted aluminum extrusions and coloured PVC (vinyl)
- Exterior PVC (vinyl) and aluminum clad.
- Everlast Composite Door Frame System
- Fibreglass Doors - DuraGrain, DuraSmooth, Smooth-Star, Classic-Craft and Barrington Series

### Five Year Warranty†

- DuraSteel Doors
- Lockmaster Multi-Point Lock System
- Door Hardware
- Replacement Labour (Supply and Install completed by a Durabuilt Replacement Expert within 70km of point of purchase)

### Two Year Warranty†

- Wood door frames and interior wood components.
- Replacement Labour (Supply only within 70km of point of purchase)

## YOUR ORDER INFORMATION

YOUR ORDER #

Please request your order number from your Durabuilt™ sales consultant, dealer, home builder or contractor. This will provide us quick access to your product information and enable us to lend our best service.

To contact Durabuilt Service call us at: 1.844.577.2049 or email [warranty@durabuiltwindows.com](mailto:warranty@durabuiltwindows.com)



Go to [durabuiltwindows.com](http://durabuiltwindows.com) and view details and complete warranty information for your windows and doors.