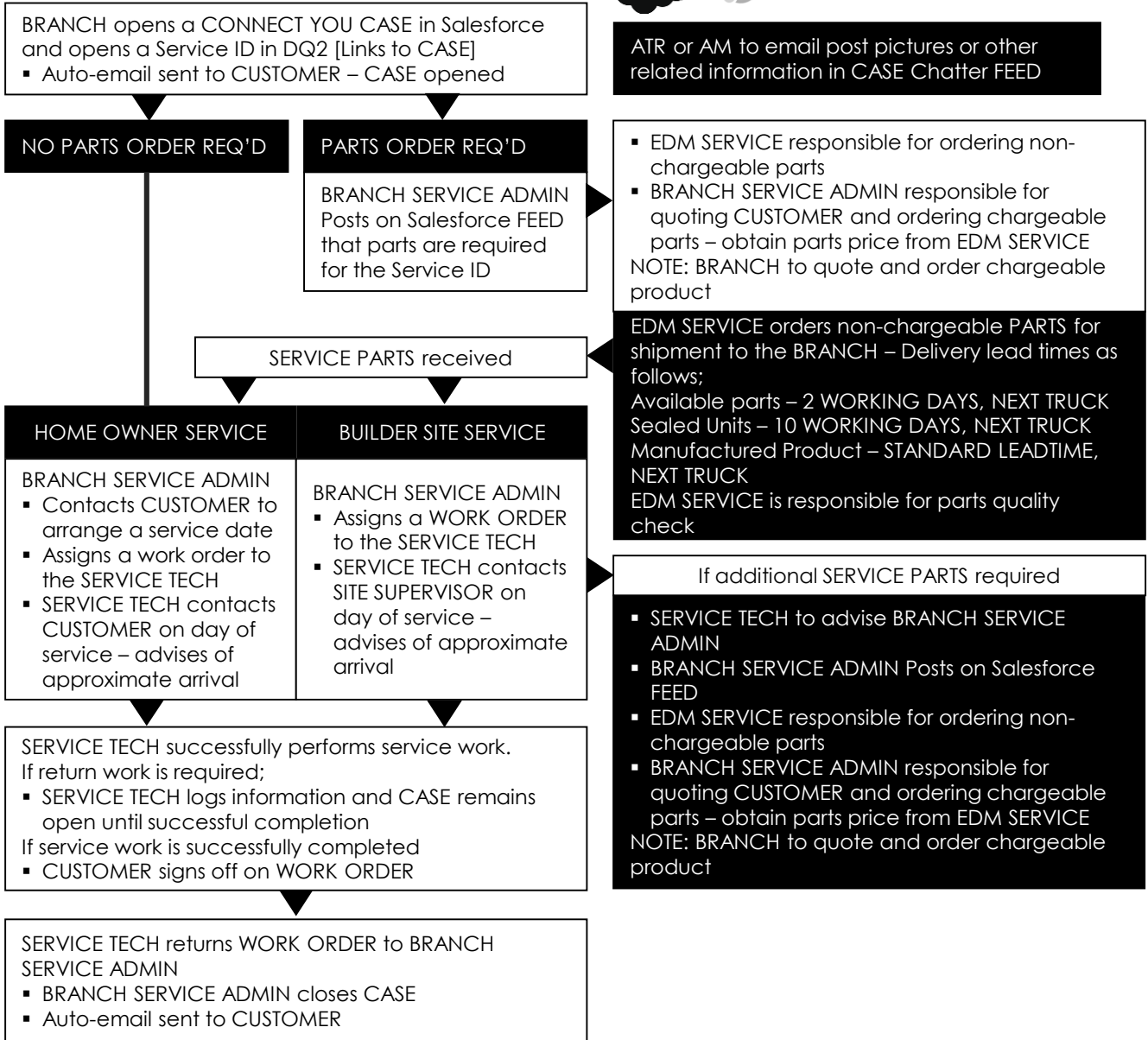


BRANCH CONNECT YOU / SERVICE



CASE Follow up

- ATR or AM to Chatter post in the CASE – include CASE owner name (@branch service admin name)
- NOTE:** Do not send CASE follow up emails to connectyou@durabuiltwindows.com – this will open up another CASE
- CASE owner will reply back within 24 hours