

PRODUCTION LEAD TIMES

UPDATED | JUNE 2019

Production lead times dates as indicated in CX for Quotes converted to an Order.

- Order Bundle needs to be submitted at the same time to hold that date.
- Dealer CX orders do not require an Order Bundle.
- Longest lead-time item establishes the lead time for the order.
- Shipping on the next available truck.

WINDOWS

Alpha & Omega	White and Beige	16 working days
Alpha & Omega	Jet Black laminate	20 working days
Alpha & Omega	Commercial Brown, Iron Ore, Sable, Brushed Silver	25 working days
	Interior – Jet Black and Stainable Fir	25 working days
Hybridex	Black, Commercial Brown	22 working days
Hybridex	Iron Ore, Sable and Clear Anodized	35 working days
Vivacé	All products and laminate finishes	40 working days

DOORS

Entry & Garden	All commodity lites and in stock Inventory SEE Door In-stock sheet	16 working days
Alpha Patio Door	White and Beige	16 working days
	Jet Black laminate	20 working days
	Commercial Brown, Iron Ore, Sable, Brushed Silver	25 working days
	Interior – Jet Black and Stainable Fir	25 working days
Entry & Garden	Non-inventory	25 working days
Sliding Patio door	Non-inventory	25 working days
Doorlite only	All in-stock inventory	10 working days
Attic-Seal hatch	Quantity up to 20	5 working days
	Quantity 20-100	10 working days
	Quantity greater than 100	20 working days

RUSH ORDERS

- Use for errors / mistakes – ours and customer
- Add-on to existing order – provide original order number
- No house packages – without Senior Management approval
- Minimum 10 day turnaround from clean order submission
- Not available for non-inventory items



RUSH ORDER WORKFLOW

- Submit a rush request through Salesforce. Scheduling will approve the rush based on production capacity.