

PRODUCTION LEAD TIMES

Last reviewed August 2018

Production lead times based on a clean order submission.
Shipping on next available truck.

WINDOWS

Alpha & Omega	White / Beige	16 working days
Alpha & Omega	Black	20 working days
Alpha & Omega	Commercial Brown, Graphite	25 working days
Hybridex	Black, Commercial Brown, Graphite	22 working days
Hybridex	White, Iron Ore, Metallic Grey, Beige, Sable	35 working days
Hybridex	1 1/4" Brickmold	35 working days
Hybridex	Clear Anodized	35 working days
Hybridex	Bronze Anodized	40 working days
Vivacé	Black, Commercial Brown, Brushed Silver	30 working days
Vivacé	All other finishes	40 working days
All Series	Sealed unit only (standard annealed glass)	10 working days

DOORS

Entry & Garden	All commodity lites and in stock Inventory SEE Door Inventory Program list	16 working days
Sliding Patio	Econo-Star and Thermoguard White 5'0" x 6'8" and 6'0 x 6'8", dual low e	16 working days
Entry & Garden	Non-inventory	25 working days
Sliding Patio door	Non-inventory	25 working days
Doorlite Only	All commodity lites and in stock inventory SEE Door Inventory Program list	10 working days
Attic-Seal Hatch	Quantity up to 20 hatches	5 working days
	Quantity 20-100	10 working days
	Quantity greater than 100	20 working days

NOTE: If shorter lead time product lead time is chosen at order placement a SCHEDULED BACKORDER will occur and you will be notified on your Day of Shipping auto-email

RUSH ORDERS

- Use for errors / mistakes – ours and customer
- Add-on to existing order – provide original order number
- No house package orders – without approval from Jeff Ward
- Minimum 10 day turnaround from clean order submission
- Not available for non-inventory items
- All RUSH orders to be approved by Scheduling Manager (Rana)



all about you.