

# PRODUCTION LEAD TIMES



UPDATED | October 22<sup>nd</sup> 2021

Production lead times dates as indicated in CX for Quotes converted to an Order.

- Order Bundle needs to be submitted at the same time to hold that date.
- 12-14 Day Call Customer Release (From Date of Shipment Request)
- Longest lead-time item establishes the lead time for the order.
- Shipping on the next available truck.

## WINDOWS

Alpha & Omega	White	25 working days
Alpha & Omega	Jet Black laminate <b>Exterior Only</b>	30 working days
Alpha & Omega	Commercial Brown, Iron Ore, Sable, Brushed Silver Laminate	30 working days
	Jet Black and Stainable Fir interior Laminate	35 working days
Omega	Black Aluminum clad	40 working days
	Commercial Brown, Iron Ore, Sable Aluminum clad	55 working days
	Clear Anodized Aluminum clad	150 working days
Tempered Glass	Custom size windows and Direct Set sidelites	30 working days

**All Omega Aluminum clad projects need to be reviewed and approved by VP Sales & Materials Manager**

## DOORS & MISCELLANEOUS

Entry & Garden	All commodity lites and in-stock Inventory SEE In-stock Door – Reference Guide	25 working days
Alpha Patio Door	Jet Black Laminate	30 working days
	Commercial Brown, Iron Ore, Sable, Brushed Silver Laminate, Jet Black and Stainable Fir interior Laminate	30 working days 35 working days
Entry & Garden	Non-inventory	50 working days
Hybridex Patio Door	Non-inventory	100 working days
Doorlite only	All in-stock inventory	20 working days
Attic-Seal hatch	Quantity up to 20 Quantity 20-100 Quantity greater than 100	20 working days 30 working days 40 working days
Metal Clad windows	Fire Response window	60 working days
Fire-Rated Doors	Depending on Special order items	Temporarily Discontinued.

## RUSH REQUESTS

- Approval required if requested 48 hours after order placement.
- Use for errors / mistakes – ours and customer
- Add-on to existing order – provide original order number
- Not available for non-inventory items

## RUSH ORDER WORKFLOW

- Submit a RUSH request through Salesforce. Scheduling will approve the rush based on production capacity.

## SERVICE – CITY LOCAL ONLY

Lockout	14 working days
Site Glazing	14 working days
Inspections	9 working days